

## AMENDMENT TRANSMISSION LETTER (Large Entity)

Applicant(s): Doyle et al. SEP 29 2003

Docket No.

6065-73744

Serial No.  
09/300,676Filing Date  
07/27/1999Examiner  
W. DeaneGroup Art Unit  
2742

Invention: DYNAMIC SKILL-BASED ROUTING

RECEIVED

OCT 02 2003

TO THE COMMISSIONER FOR PATENTS:

Technology Center 2600

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

## CLAIMS AS AMENDED

	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
TOTAL CLAIMS	38 -	38 =	0	x \$18.00	\$0.00
INDEP. CLAIMS	4 -	4 =	0	x \$84.00	\$0.00
Multiple Dependent Claims (check if applicable)		<input type="checkbox"/>			\$0.00
					TOTAL ADDITIONAL FEE FOR THIS AMENDMENT
					\$0.00

No additional fee is required for amendment.

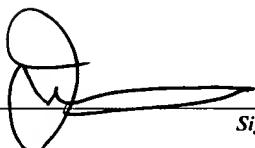
Please charge Deposit Account No. in the amount of

A check in the amount of to cover the filing fee is enclosed.

The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 03-2470

Any additional filing fees required under 37 C.F.R. 1.16.

Any patent application processing fees under 37 CFR 1.17.



Signature

Jon P. Christensen  
Reg. No. 34,137

Dated: September 26, 2003

I certify that this document and fee is being deposited on 9/26/2003 with the U.S. Postal Service as first class mail under 37 C.F.R. 1.8 and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.



Signature of Person Mailing Correspondence

CC:

Abby Boone

Typed or Printed Name of Person Mailing Correspondence